

## ESF-12 Situation Report - Revised

*August 17, 2004 1500 EDT*

- In Florida over 1.1 million customers (65%) have had power restored. Approximately 625,000 remain without power. Data, which continue to be updated, indicate that at the peak of the storm over 1.7 million were without power (for utilities where data are available). Utilities report that restoration to hard hit counties could take up to 10 days. Counties with significant outages are listed below.
- A number of neighboring utilities have responded with assistance including but not limited to: Gulf Power, Centerpoint, Cinergy, American Electric Power, Entergy, Tennessee Valley Authority, and Sumter Electric Co-op.
- The Orlando Disaster Field Office (DFO) has been stood up and ESF-12 is now on-site.
- Office of Energy Assurance is continuing to staff the ESF-12 desks at the Atlanta and Tallahassee Regional Operations Centers (ROCs).

### Status of Power Outages in Hardest Hit Florida Counties (8/17/04)

County	Customers w/o Power	% of Community w/o Power*	Utility Provider
Charlotte	70,000	73	FPL
Collier	13,000	8	FPL
DeSoto	11,000	74	FPL
Hardee	974	41	PEF
Hendry	1,000	12	FPL
Highlands	20,205	41	PEF
Lee	134,000	55	FPL / Lee County Coop
Orange	105,587	30	PEF/Muni
Osceola	34,783	66	PEF/Muni
Polk	28,000	19	PEF/TECO/Muni
Sarasota & East	20,000	9	FPL / Peace River Coop
Seminole	66,339	36	PEF/FPL
Volusia	118,646	51	FPL/PEF/Muni

\* Percents do not include cooperatives and municipals.

Florida Utility Outage and Recovery Update	
Tampa Electric	Approximately 75,000 customers have been restored.  About 3,000 customers are still out of service, down from a peak of 78,000. (8/17/04, PM) All customers are expected to be restored by this evening.
Florida Power & Light	590,000 customers have been restored.  284,000 customers outages remain from a high of 874,000 at the beginning of the storm. (6:30AM EDT 8/17/04)

Progress Energy	<p>Approximately 301,203 customers restored (60%of customers who lost power).</p> <p>200,797 customer outages remain, down from a peak of 502,000 (11:00 AM 8/17/04). Map below shows one of hardest hit areas in progress energy service territory.</p> <p>Updated power restoration targets by county/community:</p> <ul style="list-style-type: none"> <li>• Winter Garden by midnight</li> <li>• Lake Buena Vista by midnight Wednesday</li> <li>• Majority of Osceola County by midnight Wednesday</li> <li>• Apopka and Ocoee area by midnight Thursday</li> <li>• Significant portions of Seminole County by midnight Thursday, with the remainder on Friday</li> <li>• Holopaw by midnight Friday</li> <li>• Polk and Highlands counties by midnight Sunday</li> <li>• Estimate for Hardee (hardest-hit area) is midnight Tuesday, Aug. 24</li> </ul>
Municipalities	80,000 outages remain (as of morning of 8/16)
Cooperatives	<p>57,000 outages remain (as of morning of 8/17).</p> <p>-Within this total, Seminole Electric reports an estimated 43,000 customers remain without service, an estimated 30,000 in Lee County and 13,000 in Hardee/Polk County (as of 8/17 AM). This is down from 200,000 originally reported on 8/14.</p>

Previous situation reports can be found on the Office of Energy Assurance web site at <http://www.ea.doe.gov/>.